

Meeting Agenda

Customer Support Focus Group

April 15, 2024
1:00 pm – 3:00 pm

WebEx Meeting – Please register on the NYISO Calendar to receive WebEx meeting information

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| 1. Welcome | Mark Seibert | 1:00 – 1:05 PM |
| 2. Credit Inst.for Interconnection Customers | Sheri Prevratil/Becky Pelletier | 1:05 – 1:25 PM |
| 3. Pre-Application / Questions | Melissa Cannon | 1:25 – 3:00 PM |